

Actively
monitoring
**the safety of
vaccines.**

SmartVax 

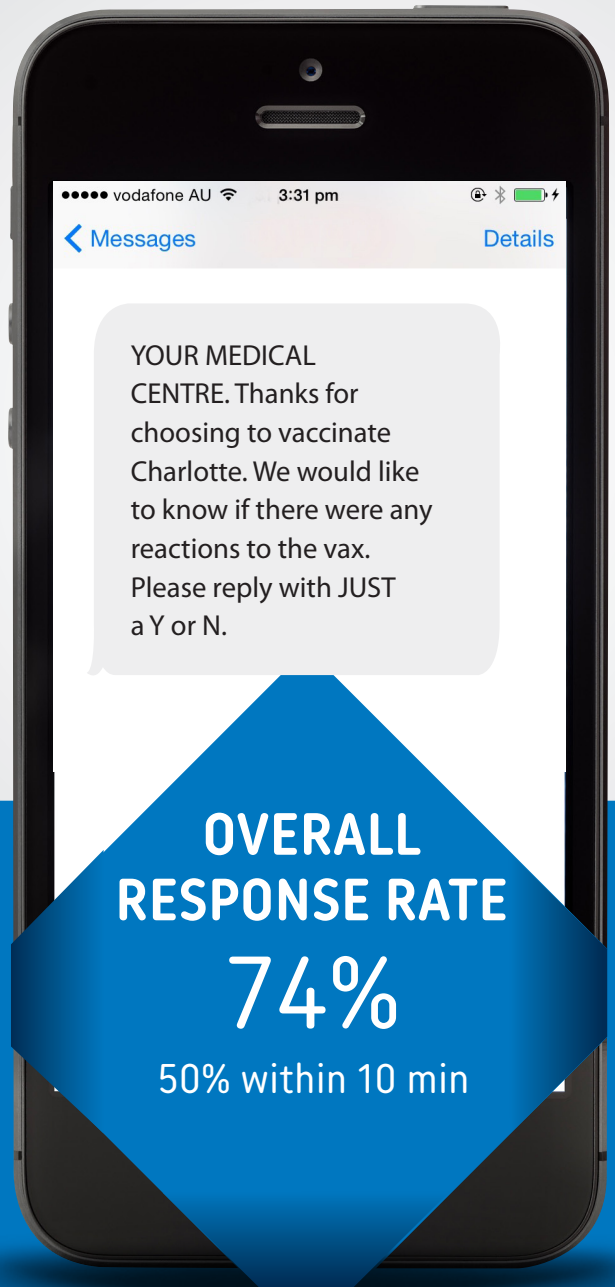
SmartVax is a software program using SMS technology, designed to actively monitor the safety of all vaccines given in general practice and vaccination clinics in Australia. SmartVax is free for practices, fully automated and runs in the background, requiring no interaction.

HOW DOES IT WORK?

An automated text message is sent to patients 3 days after their vaccination enquiring if they experienced a reaction and inviting them to respond with a Y for yes or N for no. Yes responses are followed by a second automated message, enquiring if the reaction was medically attended.

GPs are notified via their practice software inbox of any medically attended adverse events. Patient records can then be updated and additional care may be arranged if needed. There is also an option for automated notification to state authorities in keeping with state based legislation.

Patients who report a reaction will receive a subsequent SMS containing a link to a brief smartphone survey which gathers further information regarding nature, severity and duration of the reaction.



Patient Engagement

Patient response rates for the SmartVax messaging system have been inspiring and are the core to the success of this program.

SmartVax Data

General practice has a duty of care to monitor for adverse events following immunisation. By collecting and aggregating adverse event data, we can monitor the safety of our immunisation programs.

SmartVax offers the only SMS-based, real-time, active surveillance system in the world. The de-identified data is recorded for aggregation, analysis and ongoing monitoring.



SmartVax in your practice

Once installed, SmartVax runs in the background of your practice software, requiring no interaction or management. We encourage all participating practices to advise their patients about SmartVax during the vaccination and will provide printed brochures for distribution. We will also supply a logo and text to be included on your practice website.

Feedback from patients has shown that they value the direct interaction from their medical home and appreciate the follow-up text after immunisation. This benefits the practice by increasing patient satisfaction and retention rates.

AusVaxSafety

AusVaxSafety is a collaborative vaccine safety surveillance initiative operating nationally and led by the National Centre for Immunisation Research & Surveillance (NCIRS). Using SmartVax as their main data monitoring tool, AusVaxSafety analyse and report de-identified data to all states, territories and the Therapeutic Goods Administration.

SmartVax is proud to partner with AusVaxSafety to build a significant national vaccine surveillance system.

Software Compatibility

SmartVax is Compatible with a range of Practice Software

- Medical Director
- Best Practice
- MedTech32
- Zedmed
- PractiX
- WINVaccs
- ImPS

Optional Extra Intelligent Reminder System

As a further aid to vaccine uptake and timeliness, SmartVax offers an SMS reminder service.

SmartVax Reminders is an intelligent and automated SMS reminder tool embedded within the software, sending automated SMS reminders to patients when their scheduled vaccination is due.

SUPPORTED BY



Government of **Western Australia**
Department of **Health**

ncirs
AusVaxSafety

Join over 100 general practices & health clinics in Australia using SmartVax®

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